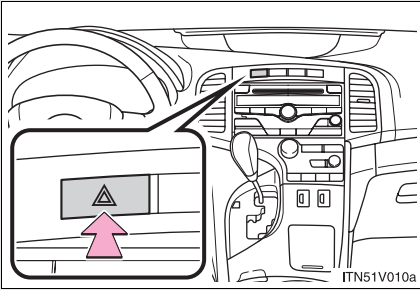


## 5-1. Essential information

### Emergency flashers

**Use the emergency flashers if the vehicle malfunctions or is involved in an accident.**



Press the switch to flash all the turn signal lights. To turn them off, press the switch once again.

#### NOTICE

##### **n To prevent battery discharge**

Do not leave the emergency flashers on longer than necessary when the engine is not running.

## If your vehicle needs to be towed

**If towing is necessary, we recommend having your vehicle towed by your Toyota dealer or a commercial towing service, using a lift-type truck or a flat bed truck.**

**Use a safety chain system for all towing, and abide by all state/provincial and local laws.**

▶ 2WD models

**If towing from the front, the vehicle's rear wheels and axles must be in good condition.**

**If they are damaged, use a towing dolly or flat bed truck.**

▶ AWD models

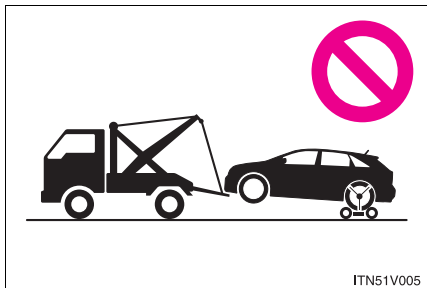
**Use a towing dolly or flat bed truck.**

### **Before towing**

The following may indicate a problem with your transmission. Contact your Toyota dealer before towing.

- 1 The engine is running, but the vehicle will not move.
- 1 The vehicle makes an abnormal sound.

## Towing with a sling-type truck



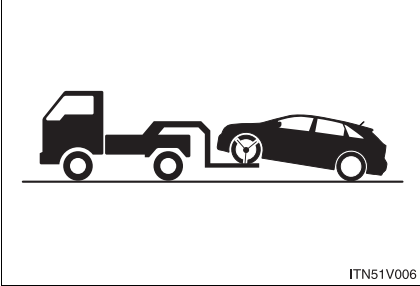
### NOTICE

#### **n To prevent body damage**

Do not tow with a sling type truck, either from the front or rear.

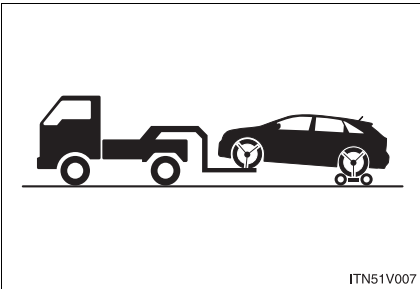
## Towing with a wheel lift-type truck

- ▶ From front (2WD models)



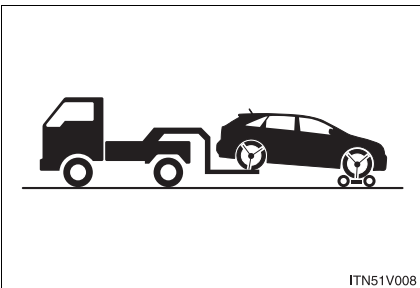
Release the parking brake.

- ▶ From front (AWD models)



Use a towing dolly under the rear wheels.

- ▶ From rear



Use a towing dolly under the front wheels.

 NOTICE

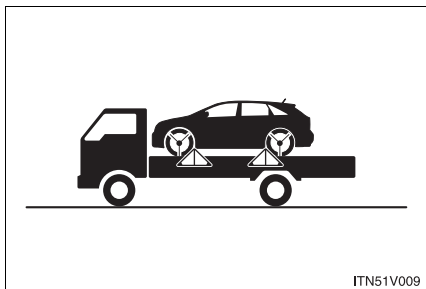
**n To prevent causing serious damage to the transmission**

- l** Never tow this vehicle from the rear with the front wheels on the ground.
- l** For AWD models only: Never tow this vehicle from the front with the rear wheels on the ground.

**n To prevent damaging the vehicle**

When raising the vehicle, ensure adequate ground clearance for towing at the opposite end of the raised vehicle. Without adequate clearance, the vehicle could be damaged while being towed.

**Using a flat bed truck**



If you use chains or cables to tie down your vehicle, the angles shaded in black must be 45°.

Do not overly tighten the tie downs or the vehicle may be damaged.

## If you think something is wrong

**If you notice any of the following symptoms, your vehicle probably needs adjustment or repair. Contact your Toyota dealer as soon as possible.**

### **n Visible symptoms**

- 1 Fluid leaks under the vehicle  
(Water dripping from the air conditioning after use is normal.)
- 1 Flat-looking tires or uneven tire wear
- 1 Engine coolant temperature gauge needle continually points higher than normal

### **n Audible symptoms**

- 1 Changes in exhaust sound
- 1 Excessive tire squeal when cornering
- 1 Strange noises related to the suspension system
- 1 Pinging or other noises related to the engine

### **n Operational symptoms**

- 1 Engine missing, stumbling or running rough
- 1 Appreciable loss of power
- 1 Vehicle pulls heavily to one side when braking
- 1 Vehicle pulls heavily to one side when driving on a level road
- 1 Loss of brake effectiveness, spongy feeling, pedal almost touches the floor

## Fuel pump shut off system

**To minimize the risk of fuel leakage when the engine stalls or an air-bag inflates upon collision, the fuel pump shut off system stops supplying fuel to the engine.**

Follow the procedure below to restart the engine after the system is activated.

► Vehicles with smart key system

**STEP 1** Turn the “ENGINE START STOP” switch to ACCESSORY mode or off.

**STEP 2** Restart the engine.

► Vehicles without smart key system

**STEP 1** Turn the engine switch to the “ACC” or “LOCK” position.

**STEP 2** Restart the engine.



### NOTICE

**n Before starting the engine**

Inspect the ground under the vehicle.

If you find that fuel has leaked on to the ground, the fuel system has been damaged and is in need of repair. Do not restart the engine.

**Your vehicle has computers that monitor and control certain aspects of your vehicle. These computers assist in driving and maintaining optimal vehicle performance.**

**Besides storing data useful for troubleshooting, there is a system to record data in a crash or a near car crash event. This is called an Event Data Recorder (EDR).**

### **In a crash or a near car crash event**

The SRS airbag sensor assembly contains the EDR. In a crash or a near car crash event, this device may record some or all of the following information:

- 1 Engine speed
- 1 Whether the brake pedal was applied or not
- 1 Vehicle speed
- 1 To what extent the accelerator pedal was depressed
- 1 Position of the transmission shift lever
- 1 Whether the driver and front passenger wore seat belts or not
- 1 Driver's seat position
- 1 Front passenger's occupant classification
- 1 SRS airbag deployment data
- 1 SRS airbag system diagnostic data

The information above is intended to be used for the purpose of improving vehicle safety performance. Unlike general data recorders, the EDR does not record sound data such as conversation between passengers.



### **Disclosure of the data**

Toyota will not disclose the data recorded in an EDR to a third party except when:

- 1 An agreement from the vehicle's owner (or the leasing company for a leased vehicle) is obtained
- 1 Officially requested by the police or other authorities
- 1 Used as a defense for Toyota in a law suit
- 1 Ordered by a court

However, if necessary Toyota will:

- 1 Use the data for research on Toyota vehicle safety performance
- 1 Disclose the data to a third party for research purposes without disclosing details of the vehicle owner, and only when it is deemed necessary
- 1 Disclose summarized data cleared of vehicle identification information to a non-Toyota organization for research purposes